

# Transform Lives Company

*...more than a little TLC*

## Our Impact

2018 - 2019



# Who are TLC?

We think it's a crying shame that there are still many people a long way from meaningful, fulfilling lives, with work or without. So we set about changing that.

Transform Lives Company is an established social enterprise [working in the North West] dedicated to not just transforming people's lives but transforming the way we can do this. Our developmental support really is life changing. We work with inspiring volunteer hosts and partners to build people's confidence and ensure they feel valued. We're changing the way this support is funded and delivered.

We have shown the effectiveness of our approach and the positive outcomes it brings through our award-winning GiveGetGo programme, developed with the University of Liverpool. We work with partners looking to collaborate to bring about social action beyond their core purpose.

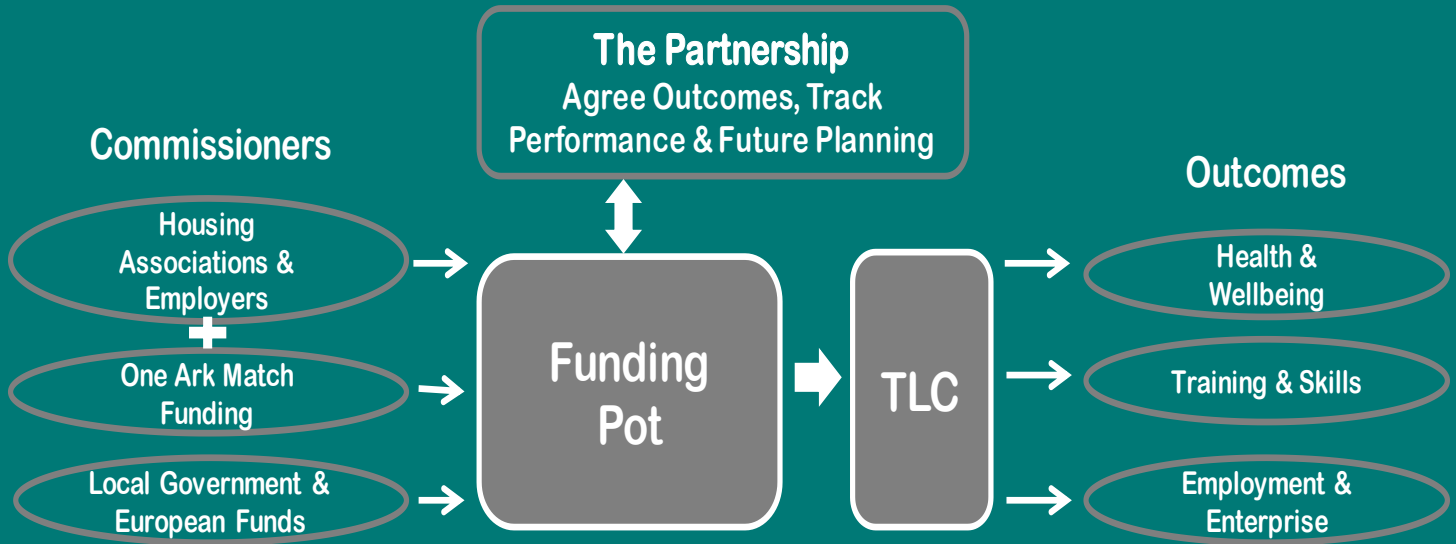
Our volunteer hosts give their time to support people looking to address an unmet life need. It's a two-way street. Their staff volunteers grow and develop as

well. Those they help get volunteering and work experience to let them go out, make the difference in their lives they are looking to achieve, and get work. Our approach is truly person-centred. We start with kindness and understanding the difficult situations many people find themselves in.



# Our Unique Partnership

Working in partnership with One Ark we have pioneered an innovative and unique funding and delivery approach which has brought together delivery partners, housing associations and employers to pool resources and support shared outcomes.



# Growth

*"We're known for what we do and how we do it. Of course, work is about earning money; it's also about a sense of purpose. Conveyor belt job-seeking increasingly doesn't work in modern labour markets. People get jobs through social connections, trust and relationships. It's about understanding ourselves and our needs first. It's not about being part of a system."* Tracy Fishwick, MD TLC



## Future Plans

Our achievements during the last 2 years provide the ideal platform for our 2019-20 plans:

- ✓ Grow GiveGetGo Partnership Members
- ✓ Secure 50% more volunteer placement hosts
- ✓ Use our know-how to capacity build through coaching and mentor skills training for teams
- ✓ Promote a wider wellbeing offer to impact more peoples' lives, from social prescribing to corporate support programmes
- ✓ Achieve 10% more job outcomes
- ✓ Have courage, try new things and lead the way in what we believe, being a beacon of Good Help
- ✓ Identify opportunities to share stories to help change the system; people shouldn't miss out because we kept quiet

**"We believe that kindness is strength. When we build trust, we can use our know-how to ensure we all thrive!"**

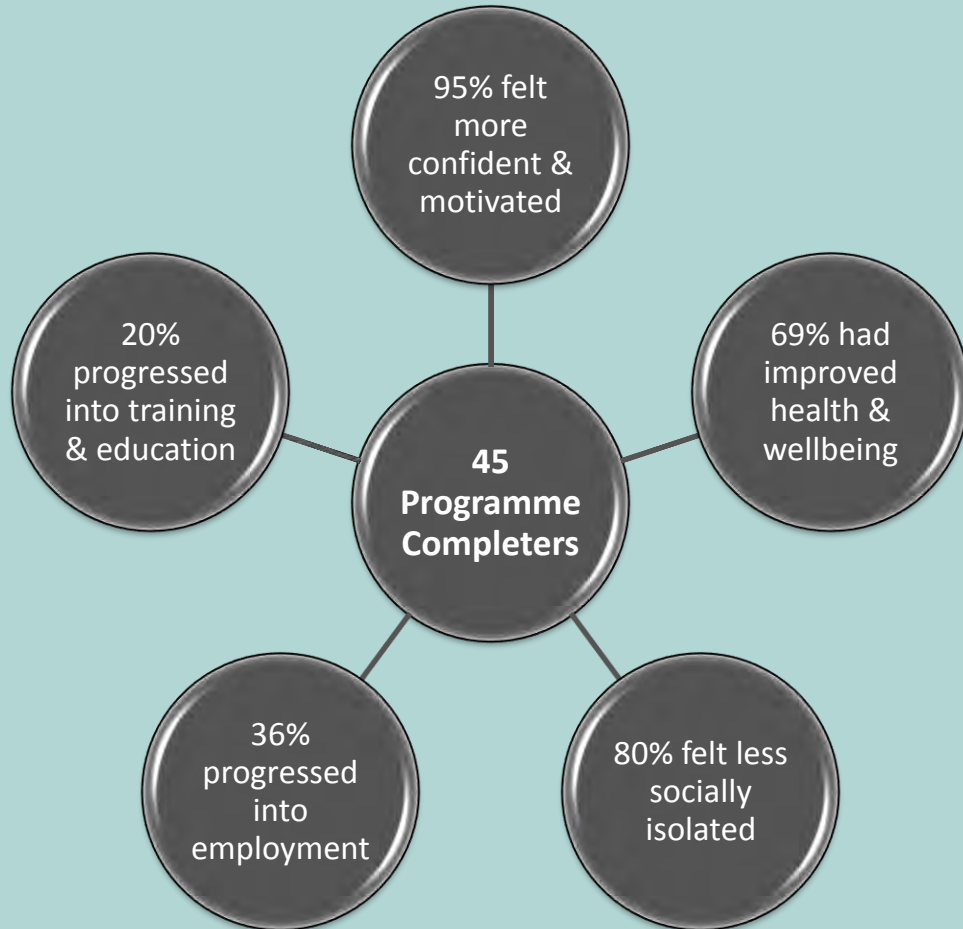
# Outputs and Outcomes

90 people started with GiveGetGo or Positive Lifeology Programmes

100% secured a volunteering placement with one of our partner employers

100% completed skills and employability training

50% still on programme, undertaking regular volunteering and support



# Thank you to our Placement Hosts

We realise that without a network of organisations supporting us, TLC would not be the success it is. Bringing together people who have a job with people who want one. Thank you!

University of Liverpool

National Trust – Speke Hall

Grow Speke

HomeBaked

The Brink

Unity Theatre

FareShare

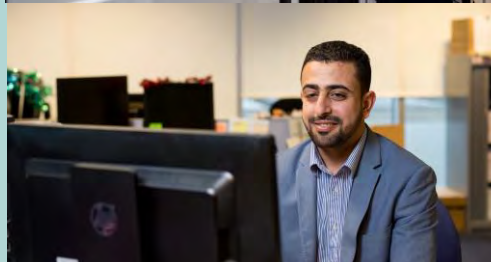
Knowsley Safari Park

Refugee Women Connect

Age Concern

All Saints Church, Kensington

Everton in the Community



# A Positive Impact

## Wellbeing Value

Wellbeing Valuation allows us to measure the success of our social interventions by how much it increases the wellbeing in our communities. We do this through using HACT Value Insight ([hact.org.uk](http://hact.org.uk)).



## Cost Savings

Cost Benefit Analysis allows us to demonstrate the overall value and outcomes of our service in relation to its costs and the potential savings to the public purse. We do this through using a variety of published data sets including NHS Reference Costs and DWP Modelling.



*It's always great to hear when people find paid work after they have volunteered with us. It shows GiveGetGo really works!*

Graeme McGrath, Volunteer Co-Ordinator  
Speke Hall National Trust










*The people and support, I don't think I'd be where I am today if it wasn't for TLC!*



Arron, previous GGG Volunteer

## Our Awards

-  2017 ERSA Lifetime Achievement, Tracy Fishwick
-  2018 UHR Awards for Excellence, "Exceptional HR Award" University of Liverpool – GiveGetGo Programme
-  2018 The Women's Organisation, 'Best Social Media Presence'
-  2018 Nesta Good Help Awards, Finalist
-  2018 WISE 100 List: Recognising Leading Women in Social Enterprise, Tracy Fishwick
-  2018 Igniting Inspiration Awards: Inspiring Women Changemakers, Sophie Stansfield
-  2019 Armed Forces Covenant: Employer Recognition Scheme, Bronze Award





## More than a little TLC...

Maggie became unemployed after her shifts changed meaning she couldn't juggle being a mum with her job. She was also desperately unhappy working in factories but had no idea how to retrain. We helped Maggie to identify her skills, got her some advice and built her confidence up. Within weeks of finishing GGG she'd set up her own cleaning business which continues to thrive and she couldn't be happier.

Luis' dream is to coach football so we helped him apply for funding for his Level 1 qualification. But this kind of work isn't financially secure and GGG helped Luis to understand the difference between survival jobs and dream jobs, especially with a baby on the way. He's now working at Santander but has continued with his training to keep him moving towards his dream job of coaching.

all you need is love ♡

Jacob, a GiveGetGo volunteer at the University of Liverpool's School of Architecture says "Volunteering has been a truly valuable experience. I've gained lots of transferrable skills and been able to develop my skills set within a real working environment. The team from GiveGetGo have great networks and have helped me to expand my network to find new contacts and opportunities. I now feel more confident when applying for jobs."

Feeling socially isolated after his ill health kept him from work for 2 years, Greg joined GGG to meet new people and improve his wellbeing. Greg was a huge music fan so we connected him to the University music department to volunteer and helped him to enrol in a choir. Over time there was a shift in Greg, who started to consider work might be an option for him. 6 months and an SIA funding application later, he's now working as a Door Supervisor, something he'd never dreamed he could do.

# Work with us!

We're rethinking support for people – whether that's to improve wellbeing, work and life chances

We understand the importance of working together to achieve a greater impact and that collective action produces a more positive reaction.

We are always looking for people and partners who can...

- ✓ provide volunteering opportunities, social connections and shared understanding
- ✓ support our approach to wellbeing
- ✓ join our investment partnership
- ✓ offer our people employment opportunities

So, if you would like to work with us or want to find out more about our services please call our team today

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Tel: 07748 817260

[sophie@transform-lives.org](mailto:sophie@transform-lives.org)  
[www.transform-lives.org](http://www.transform-lives.org)




Remember, for every £1 you invest in us, you could generate £7.91 back in social value

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Part of the First Ark Group

  
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